## Zabbix: Present and Future

ALEXEI VLADISHEV FOUNDER, CEO ZABBIX '23 CONFERENCE

GERMANY

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Aerospace



Education



Banking



Retail



Chemicals



Government



Healthcare



Finance













Transaction processing/payments

Our mission



## We help businesses deliver flawless services for a better world and happier people

#### Our vision



A universal, free, and open-source enterprise-level monitoring solution A single pane of glass

IT & OT

The ultimate monitoring and observability solution

Extremely adaptable to all possible use cases

Lowest TCO

Superb visualization and reporting

Built-in ML and AI for anomaly detection and operations

Highly scalable (downscaling and upscaling)



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## Strategy





## Staying open-source

An inclusive solution



#### **ON-PREMISE** aws kubernetes docker **Red Hat** C **6**, <u>°</u> ubuntu SUSE debian AlmaLinux **RED HAT**<sup>®</sup> Rocky Linux SHIFT OPFN **Container Platform**

### IN THE CLOUD



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# Sustainability Long-term thinking



## 24x7 professional services for end-users and MSPS



#### Development

Let Zabbix develop additional features for your business needs

Integration

#### **Expand your workflow**

Connect Zabbix to your ticketing system, service desk, or any other tool

#### Migration

#### Move all your data to Zabbix

Switch to Zabbix without the trouble of moving all your legacy infrastructure yourself

### Consulting

#### **Talk to experts**

Benefit from expert advice and best practices for all Zabbix-related matters

#### Turnkey solution

#### **Deploy professionally**

Install and configure Zabbix according to your specific requirements

### Template building

#### **Customize monitoring** Effortlessly start monitoring your specific device, system, application, or service

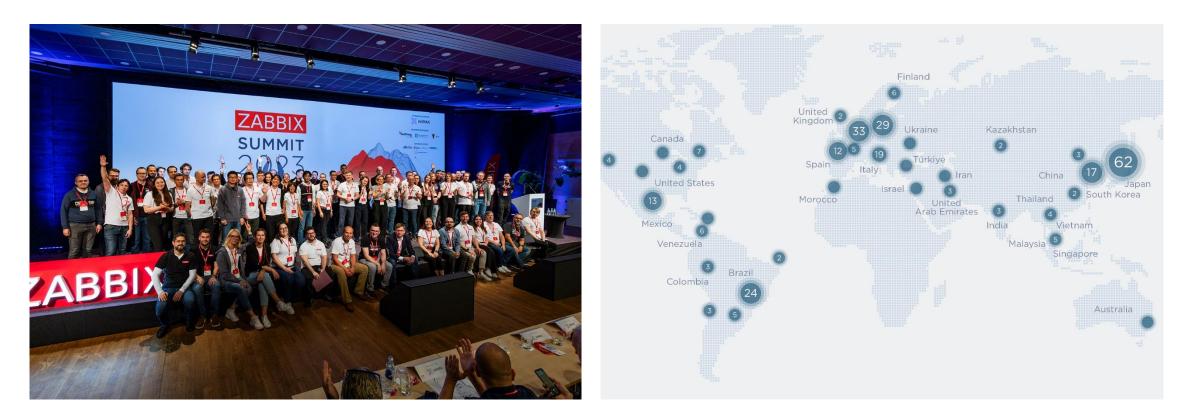
#### Remote troubleshooting

#### Quickly get a solution

Eliminate any issues you have run into within hours rather than days or weeks

## Steady growth





150+ Zabbix **team** members

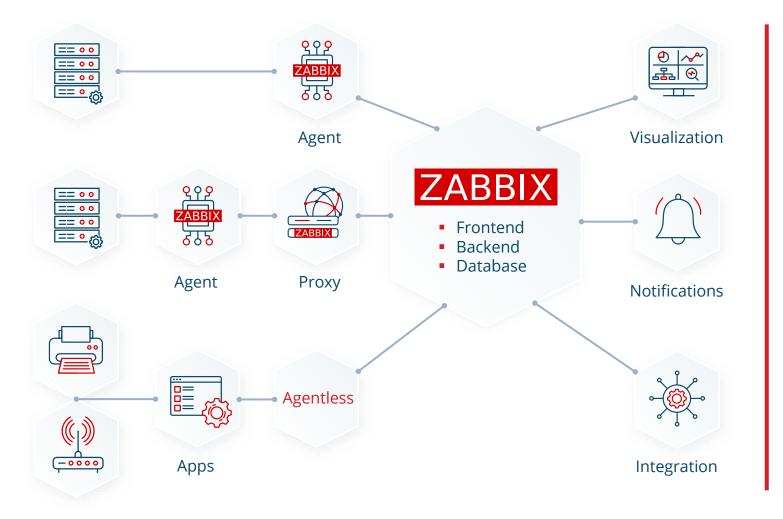
### 250+ partners around the world



# An all-in-one platform One product to cover it all



### Collect ---- Analyze ---- React and Visualize



High-quality data, also for AlOps
Proxies for DM and Edge
computing
API for automation and
integrations
Auto-remediation
Anomaly detection



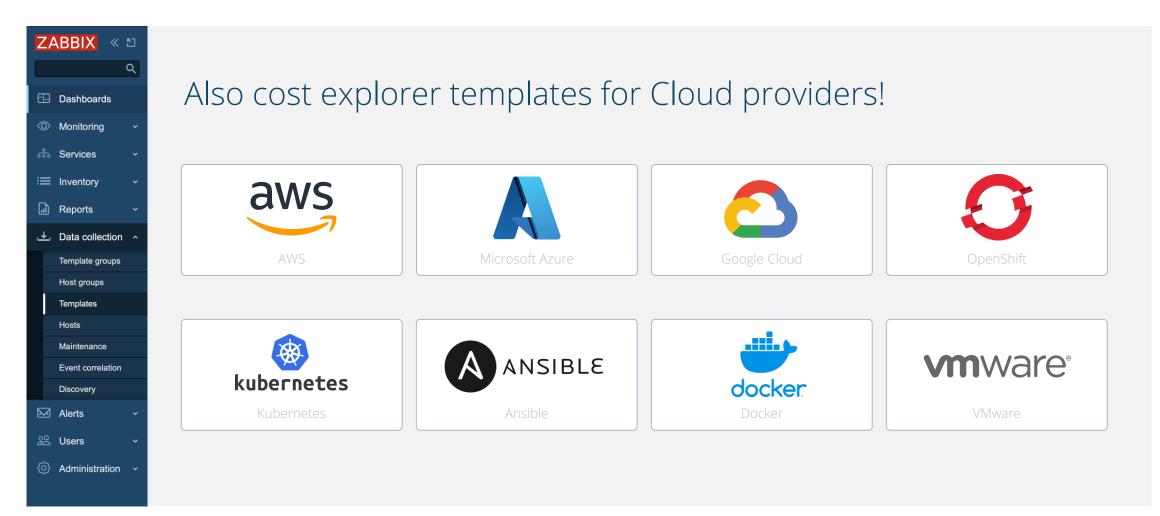
## All levels: from infrastructure to business

IT & OT
<b>Business services</b>
SLA/SLI
Synthetic
Cloud
K8S
OpenShift
Containers
APIs
WEB
User experience
Applications
Processes
OS
Environment
Hardware
Industrial
Network devices
IoT and sensor dat

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#### zabbix.com/integrations

## Out-of-the-box monitoring and integrations



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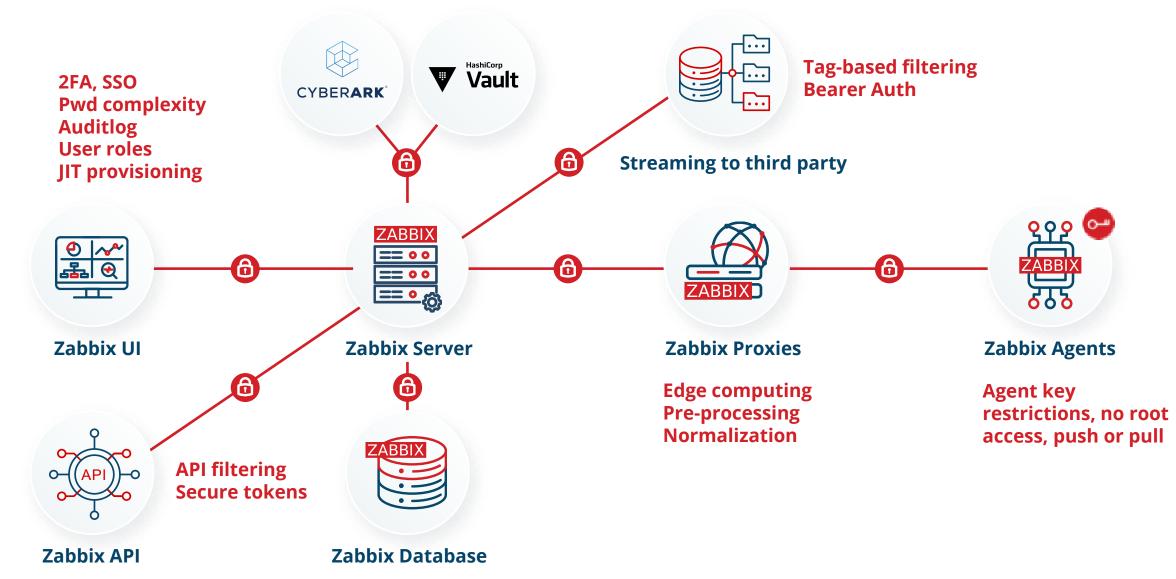
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# Quality and security Our top priority

## The highest security standards





## Verified by independent researchers







Zabbix ID	CVE number	CVSS score	Zabbix ? severity	Synopsis
ZBV-2023-07-27-9	CVE-2023-29458	5.9	Medium	Duktape 2.6 bug crashes JavaScript putting too many values in valstack.
ZBV-2023-07-27-8	CVE-2023-29457	6.3	Medium	Insufficient validation of Action form input fields
ZBV-2023-07-27-7	CVE-2023-29456	5.7	Medium	Inefficient URL schema validation
ZBV-2023-07-27-6	CVE-2023-29455	5.4	Medium	Reflected XSS in several fields of graph form
ZBV-2023-07-27-5	CVE-2023-29454	5.4	Medium	Persistent XSS in the user form

#### Security advisories and CVE database



## A single pane of glass Total visibility and transparency

### Visualization and reporting





### Zabbix 7.0 LTS

All widgets for host and global dashboards and reporting Stable framework for widget devs

A new set of advanced widgets

Dynamic dashboards for drill-down and specific use cases

## New widgets for real-time viewing and reporting



Core widgets

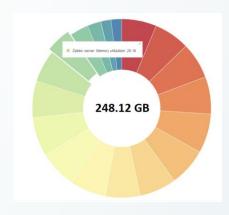
Pie and donut charts

Gauge charts



### Reporting

Capacity reports Management reports



Widgets navigators

Host navigator Item navigator

Countries

Estonia

Germany

Latvia

▶ USA

Berlin

12 105 3 3 3 3 9 103

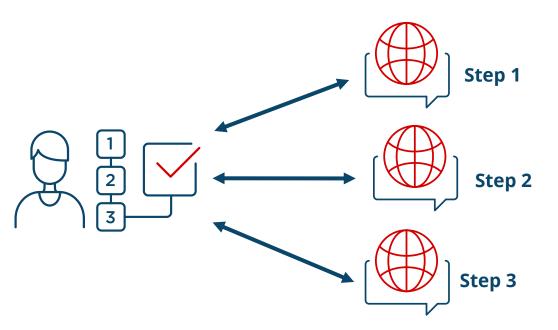
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Advanced visualization

Honeycombs Service trees Topology



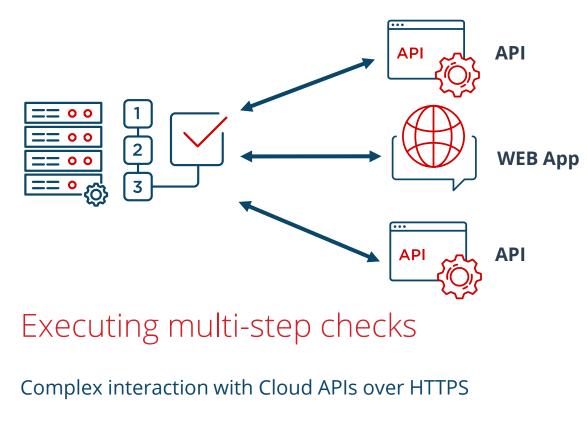
## Synthetic monitoring



### Monitoring user experience

End-user experience monitoring for WEB apps

Business scenario monitoring



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Advanced availability checks

Business scenario monitoring

## A single pane of glass

#### Dashboards

Scheduled PDF reporting

Business service monitoring (BSM)

User roles

Metric processing

Data processing APM and tracing functionality OpenTelemetry Topology data Processing of streaming data **Tracing, events, logs, binary**  Visualization and reporting Visualization of complex data: tracing, flows, etc Widgets for advanced visualization Massive usability improvements of Zabbix UI Custom UI for any use case Framework for widget development

Zabbix 7.0 LTS





## Reducing operating costs

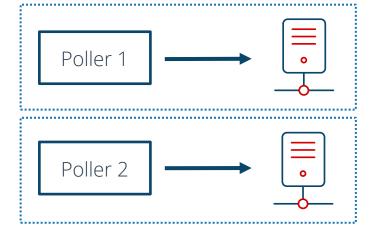
It's not only about performance!

## Performance: transition to async and threads

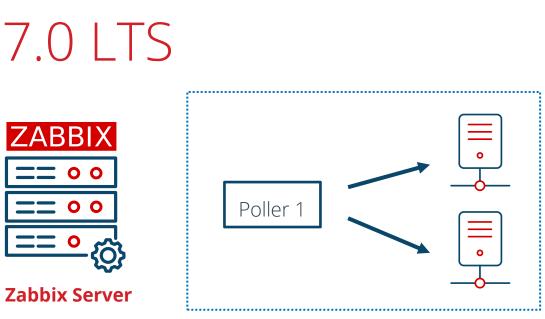


### Now





One connection per poller



Thousands of connections per poller

One poller/discoverer to handle thousands of connections Much lower resource usage = lower costs and energy use

Enables auto-scaling in the future

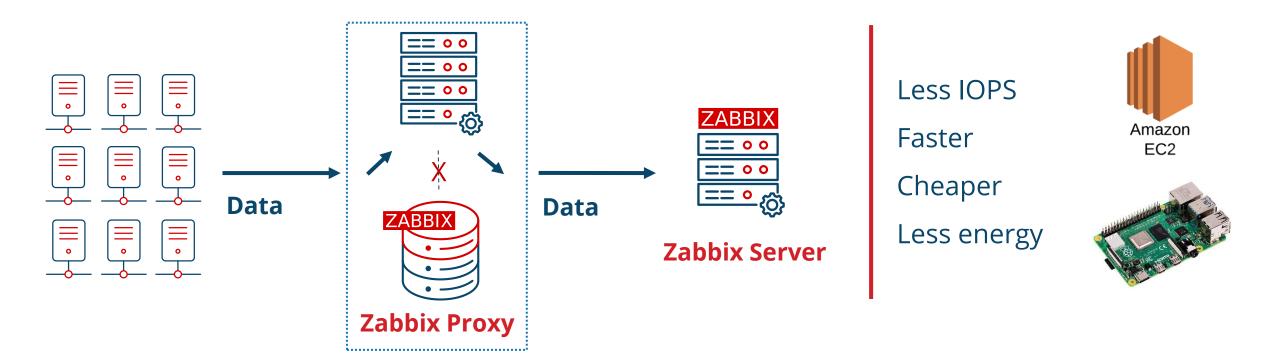
## Performance: faster front-end for larger scale





**10x faster** permission checks for non-superadmins

## In-memory data collection mode for proxies





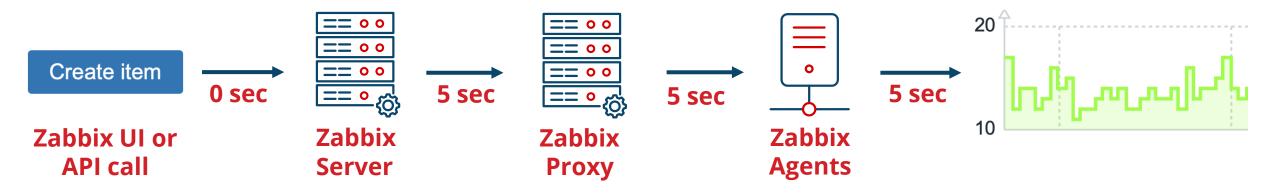
## Instant configuration update



**Incremental updates** of configuration changes

New items are now checked within a minute after creation

Extreme responsiveness!



## Centralized management of ITEM timeouts

	Timeouts for item types		
	* Zabbix agent 4s		
	* Simple check 4s	Proxy Encryption Timeouts	
GUI	* SNMP agent 4s		
	* External check 4s	Timeouts for item types Global Override Global timeouts	
Autoregistration	* Database monitor 4s	* Zabbix agent 4s	
Timeouts	* HTTP agent 4s		
Images	* SSH agent 4s	* Simple check 4s	
	* TELNET agent 4s	* SNMP agent 4s	
Icon mapping	* Script 4s	* External check 4s	
Regular expressions	Network timeouts for UI		Custom intervals Type Interval
Trigger displaying options	* Communication 3s	* Database monitor 4s	Flexible Scheduling 50s
	* Connection 3s	* HTTP agent 4s	
Geographical maps	* Media type test 65s	* SSH agent 4s	Add
Modules	* Script execution 60s		
Connectors	* Item test 60s	* TELNET agent 4s	Timeout 3s Change Timeouts
Other	Scheduled report test     60s	* Script 4s	* History storage period Do not keep history Storage period 7d
Other	Update Reset defaults		
		Draw	lt a pa
Global		PIOXY	Item

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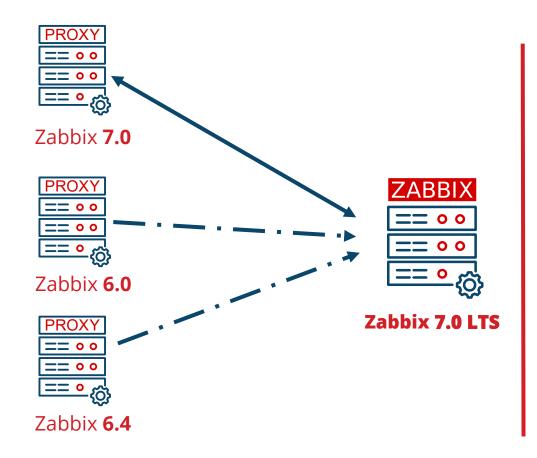
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Global, proxy, and item-level timeouts managed from Zabbix UI More secure - no need to deal with \*.conf



## Zero-downtime upgrade of proxies





#### Zabbix 6.4:

Older proxies will continue to process data Creates a longer time window for upgrade

You can observe versions of your proxies in UI

## Reducing operating costs



Network discovery

Auto-registration

Low-level discovery (LLD)

JIT user provisioning

and much more!

#### **Reduce maintenance costs**

Zero-downtime upgrade of proxies

Template versioning

Automatic up/down-scaling

**Centralized management and SSO** 

A gentle learning curve, better UI/UX

#### Performance

Transition to threads

Perfect vertical and horizontal scalability

A more efficient history storage engine

Lower HW (CPU, memory, storage) requirements

Zabbix 6.0 LTS

Zabbix 7.0 LTS

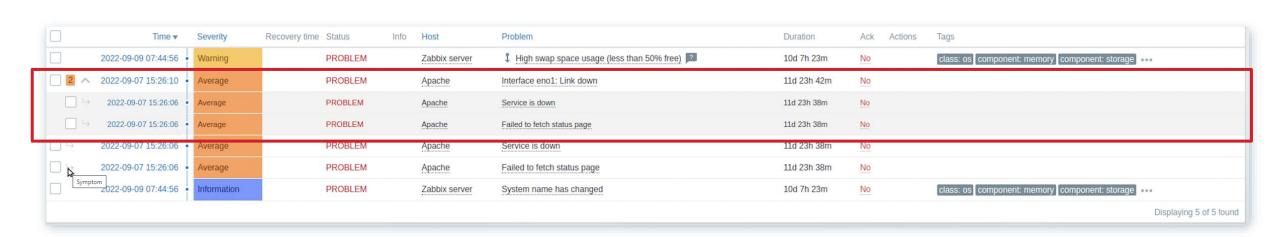
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## Complex event Processing

Root cause analysis and noise reduction

## The concept of cause and symptom events



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Classification of events: cause and symptom

Manual root-cause analysis

### Advanced event correlation



NORMALIZATION RECORRELATION EVENT CORRELATION EVENT EV

Logs IoT XML JSON Zabbix events

#### Normalization and noise reduction

Tag-based event pre-processing

Time window filtering and de-duplication

Generation of new facts

#### **Event correlation**

Automatic classification of events

Root-cause analysis

Time and topology-based correlation

## Complex event processing (CEP)



#### **Basic event correlation**

Cause and symptom events

#### **Event correlation engine**

Automatic root cause analysis

Event collection

Log management

Correlation based on topology data

Use of generative AI and ML for correlations

Collection of **third**-party events



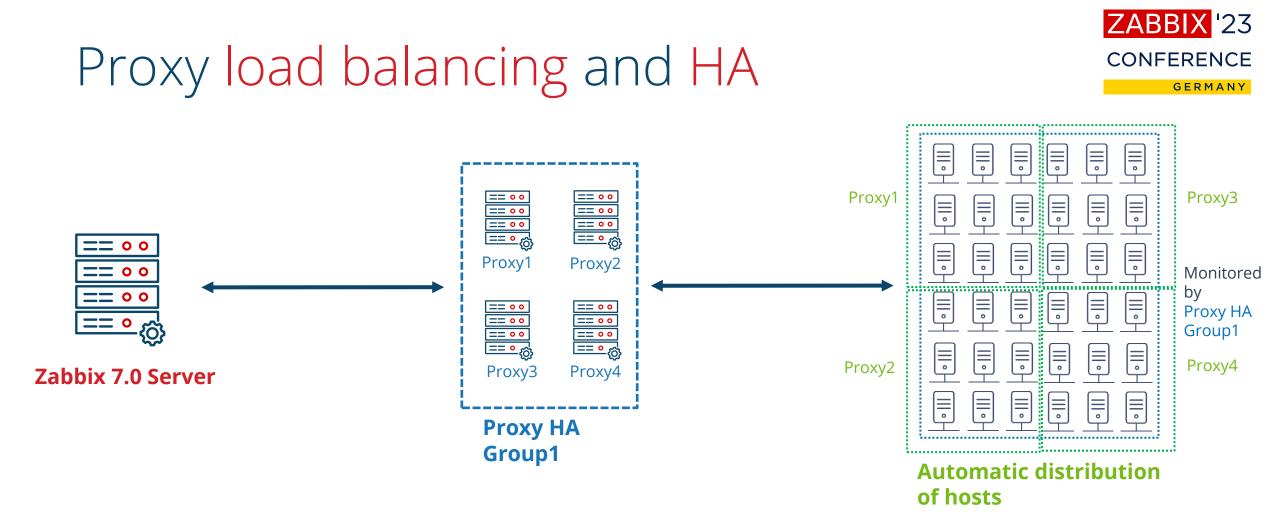


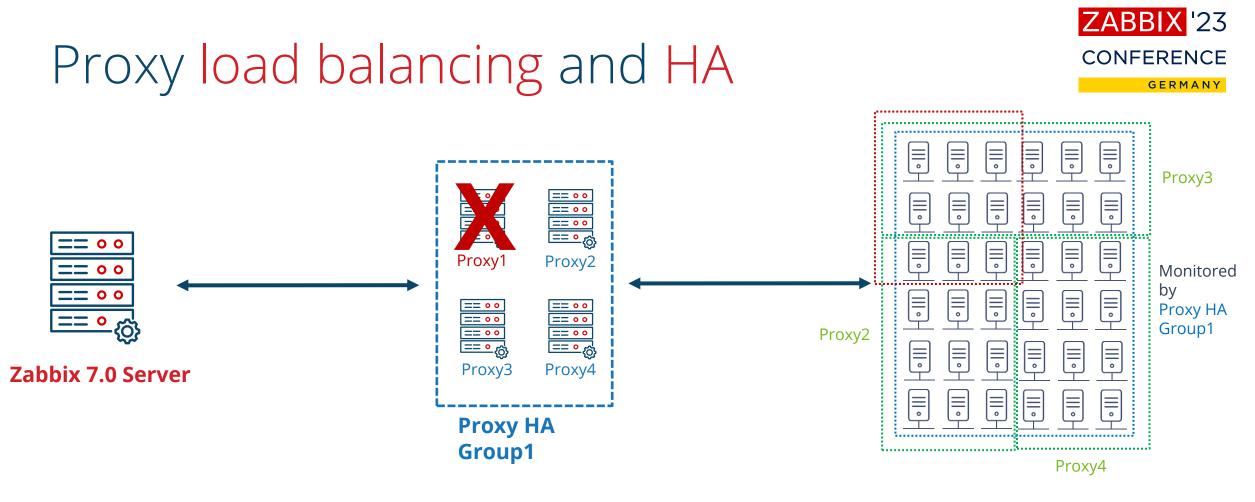
## Real-time data streaming and ingestion

Connectors and webhooks for real-time

streaming and ingestion of metrics and events







High availability of proxies

Load balancing: automatic distribution of hosts accross a group of proxies

Auto-scaling of proxies in a K8S environment



## Extremely adaptable Solution for any use case

### More ways to adapt and extend



Agent plugins, scripts	* Name Kafka Protocol Zabbix Streaming Protocol v1.0 Data type Item values Events * URL https://kafka.local/v1.0/		Process any data types: events, tracing, logs, binary
GUI Autoregistration Timeouts Images Icon mapping Regular expressions Trigger displaying options Geographical maps Modules Connectors Other	Streaming data and events         Scope       Action operation       Manual host action       Manual event action         Type       Webhook       Script       SSH       Telnet       IPMI         Scripts, manual and automatic actions	Custom UI	* Name Kafka Protocol Zabbix Streaming Protocol v1.0 Data type Item values Events Data ingestion
1:       CSV to JSON         2:       JSONPath         3:       Regular expression         Pre-processing	Media type Message templates 5 Options * Name Jira Type Webhook  Webhooks	Joseph of the state     Joseph of the state     Joseph of the state       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%       105%     05%     05%     05%	NEW FACTS ENRICHMENT DE-DUPLICAITON FILTERING EVENT CORRELATION ENGINE

#### Zabbix 6.0 LTS

.....

Zabbix 7.0 LTS





## **7**.0 LTS

**7**.x

Dynamic dashboards

Data ingestion

Event correlation engine

Synthetic monitoring

Proxy load balancing

Next-generation visualization
Advanced event correlation
OpenTelemetry and tracing
Custom inventory
Custom UI

## 8.0 LTS

Ultimate observability platform

APM and compliance monitoring

Event and Log management

Use of AI and ML for advanced anomaly detection and operations

Management functions

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## Thank you!

**ALEXEI VLADISHEV** FOUNDER, CEO



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